

NDIS WORK PROGRAMME 2012/13

Background

The National Diabetes Information Service (NDIS) continues to develop a strong partnership that provides health commissioners, providers and people with diabetes with the necessary information to aid decision making and improve services on a local and national level.

Operational responsibility for NDIS transferred to Diabetes Health Intelligence (YHPO) from April 2010 and the service continues to develop a national reputation for a model of collaboration, bringing together strong clinical engagement and involvement with the significant national partnerships of The Information Centre, Diabetes Health Intelligence (YHPO), Diabetes UK, NHS Diabetes and Innovent.

Strategic Context

It remains a priority to develop a long term sustainable model for NDIS. NHS Diabetes continues to provide significant support and financial funding for NDIS and has committed funding for 2012/13. However, the longer term future of the service remains uncertain, with discussions ongoing with the emerging Public Health England and NHS Commissioning Board. The NDIS model is increasingly seen as a potential approach for the dissemination and development of health intelligence across other long term conditions.

The NDIS Operational and Clinical Leads will continue to promote NDIS with a range of key national stakeholders throughout 2012/13. A marketing and communications plan will be developed including presentation and publication of abstracts for both national and international conferences; national articles etc.

The NDIS Partnership Board sponsored by Dr Rowan Hillson, National Clinical Director for Diabetes continues to provide strategic leadership and steer to the Service, with representation from the main professional bodies, Royal Colleges and wider stakeholders.

Priority Work streams 2012/13

It is acknowledged that NDIS is operating in a period of significant organisational restructuring, with changes envisaged across much of the NHS organisational structure. In light of this, NDIS is proposing to focus activity during 2012/13 on four strategic work streams:

- (1) To embed information/intelligence into local diabetes service improvement (TRANSLATION)

- (2) To develop intelligence capability/capacity within the diabetes health professional community (CAPACITY BUILDING)
- (3) To sustain the relevant and timely provision of current NDIS tools/resources (MAINTENANCE)
- (4) To take a strategic lead on the creative/innovative development of diabetes health intelligence (DEVELOPMENT)

TRANSLATION WORKSTREAM

Lead: New temporary appointment 2012/13, Diabetes Health Intelligence (YHPHO)

NDIS will work collaboratively with NHS Diabetes to support the roll out of a programme of service improvement within local diabetes health communities. After investigating a range of data and information, NDIS will identify health economies requiring focussed attention. A suite of local data information packs will be developed providing an overview of local performance vs national data and information. Liaison will take place with local health intelligence partners to enhance the packs where possible.

Diabetes Health Intelligence (YHPHO) will provide a Health Intelligence Specialist – Translation (new appointment) to actively participate in focussed workshops, taking clinicians and health professionals through the interpretation and translation of the data and information.

Initial discussions have also commenced with the DH Right Care Team regarding a potential collaboration, with a series of local workshops planned to seek opportunities for service improvement in light of the published DH Right Care Atlas of Variation.

Key Deliverables:

- Local data information packs to support service improvement
- NDIS health intelligence input to NHS Diabetes programme of service improvement. .

CAPACITY BUILDING WORKSTREAM

Lead: Lorraine Oldridge, Assistant Director, Diabetes Health Intelligence (YHPHO)

It is acknowledged that members of the diabetes health community continue to need ongoing support and development in the use of health intelligence information and data. NDIS will continue to provide mechanisms for providing additional capacity and capability within the system.

NDIS has a strong history of effective clinical engagement and involvement and this will remain a priority in 2012/13. NDIS will recruit an NDIS clinical champion in each of the current regional geographies. NDIS will provide the appropriate induction and development of these clinicians and fund the capacity to enable them to support the

translation work stream outlined above. NDIS will also ensure the ongoing development of the NDIS Expert Reference Group which currently sits at over 150 members.

Key Deliverables:

- A series of health intelligence webinars in collaboration with NHS Diabetes
- Continued development of the successful Diabetes Health Intelligence (YHPHO) hub and spoke model.
- Health intelligence training sessions for national and intermediate tier organisations.
- A network of NDIS clinical champions to support the NDIS Translation work stream.

MAINTENANCE WORKSTREAM

Lead: New temporary appointment 2012/13, Diabetes Health Intelligence (YHPHO)

NDIS continues to provide a wide range of tools and resources through the NDIS portal. These only remain useful and relevant if they continue to be updated, enhanced and developed. NDIS will continue to maintain this suite of material such as the GP tool, DOVE tool, VIA tool ETC. Further work will be completed to consider how current tools and resources can be reconfigured to present material relevant to the national frameworks such as the Public Health Outcomes Framework, Commissioning Outcomes Framework, NICE Quality Standards etc.

In light of the current reconfiguration of NHS services, every opportunity will be taken to develop the tools so that they reflect the new and developing geographies. NDIS has developed an innovative project which will be near completion in early 2012/13 and will provide significant opportunity to develop links between the National Diabetes Audit/NDIS and individual general practices; to collaborate with emerging commissioning groups and to consider development of a modern equivalent of "Health Needs Assessment" appropriate for the support of commissioners of diabetes services.

The development of the National Diabetes Audit (Adult and Paediatrics) continues to be a significant priority. The NDA (Adults) currently being delivered by the NHS Information Centre and Diabetes UK will be working towards its second year in a three year contract. It is envisaged that NDIS will play a major part in the dissemination of the deliverables from both the paediatrics and adult audits.

Key Deliverables:

- Continued development and enhancement of NDIS portal in light of user feedback sought in 2011/12;
- Updates to key NDIS resources and tools;
- Continued enhancement of the GP tool incorporating national diabetes audit, HES and prescribing data for the use of general practice and emerging clinical commissioning group;
- Publication of the NHS Atlas of Variation (Diabetes) which has been in development during 2011/12
- Collection of patient experience data continues to be a priority, with an initial pilot work stream within the National Diabetes Audit (Adults). NDIS patient experience

- toolkits for both adults and children and young people will continue to be promoted.
- Development of the APHO Diabetes Prevalence Model at Local Authority level to support the emerging Local Authority Health and Wellbeing Boards.
 - Diabetes indicators within the Chief Medical Officers (CMO) Annual Report.
 - Publication of the NDA (adults and paediatrics) outputs including the updated NDA PCT profiles and results from the 2012 NaDIA (Inpatient Diabetes Audit).

DEVELOPMENT WORKSTREAM

Lead: Naomi Holman, Head of Health Intelligence, Diabetes Health Intelligence (YHPHO)

NDIS continues to develop a national reputation for innovative and creative analysis and presentation of data. This is seen as a significant priority going forward and will be a major work stream in 2012/13.

NHS Diabetes and NDIS will continue to support the piloting of various audits with a view to these being developed sufficiently to migrate to the National Diabetes Audit.

Initial priority projects include:

- Continued collaboration with the Ambulance Trusts in England to develop data collection and analysis for hypoglycaemia to populate the NICE Quality Standards;
- Discussions to continue with Diabetes UK regarding the development of their patient focussed products within the NDIS suite of resources
- Continued development of the foot care audit pilot including the continued development and testing of an ulcer incidence and management dataset and ongoing development of the foot care activity profiles;
- Scope and delivery of diabetes retinal screening collaborations;
- Diabetes dataset development and achievement of Information Standards Board (ISB) approval for the diabetes data standard.
- Academic paper and supporting report on the predictors of diabetes complications
- National inpatient mortality report and supporting local information summaries.
- Agreement to process for future procurement of the diabetes service improvement tool (DiabetesE)

Risks to Delivery

NDIS is working in a period of immense organisational change with inherent risks to the NDIS delivery.

(a) Transition

It is acknowledged that various partners within the NDIS structure will be required to transition into new organisational structures during 2012/13 which will require appropriate management input and resource.

(b) HR/Capacity

Lack of clarity regarding the future structures provides uncertainty to individuals and potentially puts capacity at risk as key individuals chose to leave organisations. It is envisaged that clarity will be provided on these matters by autumn 2012. A recruitment freeze within Diabetes Health Intelligence (YHPHO) due to the transition to Public Health England provides challenges to NDIS delivery. Outline approval has been given to temporary recruitment of additional analytical capacity through agencies for 2012/13.

(c) Funding

NHS Diabetes has confirmed outlining funding for 2012/13. Current surpluses within NDIS have been committed to the development of the clinical champion model outlined on page3 but this will require strong financial management throughout the financial year.

Ongoing Reporting of Deliverables

NDIS will ensure that quarterly reports on progress against these priorities will be provided to the NDIS Partnership Board and members of the NDIS Expert Reference Group. This work programme and the quarterly progress reports will also be published on the NDIS portal for wider dissemination.

Further Information

Additional information regarding the projects outlined here are available from Lorraine Oldridge, NDIS Operational Lead Lorraine.oldridge@york.ac.uk

April 2012 (v2)